



NC Machinery
PO Box 58201
Tukwila, WA 98138-1201
WA - (425) 251-5800 | AK - (907) 786-7500

SERVICE INVOICE

Invoice Number	Invoice Date	Customer Number
MNWO2104823	07/13/2022	0232010
PO Number		Page
DZ05		Page 1 of 2
To View & Pay Online Go To:		MyNCMachinery.billtrust.com
Use this Enrollment Code:		RZD ZTL WSF

SOLD TO



SHIP TO

MONROE WA
14597 169TH DRIVE SOUTHEAST
MONROE
WA 98272

Document Number	Doc Date	Customer Number	Model	Customer Equipment No.
MN12633	06/22/2022	0232010	345D	
Make	Machine ID	Serial Number	Meter Reading	Ship Via
AA		0EEH01123	9693.0	

Quantity	Item	N/R	Description	Stocked	Unit Price	Extended Price
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LOST HALF FUNCTIONS
TROUBLESHOOT MACHINE
COMPLAINT: THE MACHINE HAS LOST FUNCTION ON SWING,
THE RIGHT HAND TRACK AND THE REST OF THE
FUNCTIONS WERE SLOW.
CAUSE: THE MAIN HYDRAULIC PUMP HAD FAILED

RESULTANT DAMAGE:

COMPLICATIONS:
CORRECTION: I ARRIVED ON SITE AND INSPECTED THE
MACHINE. I FOUND THAT THERE WAS NO PRESSURE
COMING FROM THE RIGHT HAND PUMP. I SWAPPED THE
PUMP COMPENSATORS I THEN TESTED AND FOUND THAT IT
DID NOT FOLLOW THE COMPENSATOR. I DETERMINED THAT
THE PUMP HAD FAILED. I SPOKE WITH CUSTOMER AND
ORDERED IN NEW PUMP AND SEALS. I THEN ARRIVED BACK
ON SITE AFTER LOADING PUMP AND OILS IN MY TRUCK.
WHILE BACK ON SITE I REMOVED MUFFLER ASSEMBLY I
THEN REMOVED ALL PANNELING FROM THE PUMP. I THEN
WAS ABLE TO UNBOLT THE PUMP AND REMOVE AFTER
REMOVING ALL LINES. SWAPPED OVER FITTINGS WITH NEW
SEALS. I THEN RETURNED TO SITE THE NEXT DAY AND
REASSEMBLED HOSES AND PANNELS I THEN REPLACED CASE
DRAIN AND RETURN FILTERS. I THEN FILLED WITH
HYDRAULIC OIL. I STARTED MACHINE AND RAN. I
CHECKED PRESSURES AND FOUND THAT ALL WERE WITHIN
SPEC AND THE MACHINE WAS OPERATING CORRECTLY. I
THEN RAN MACHINE FOR ADDITIONAL TIME TO ENSURE
THAT THERE WAS NO LEAKS. I THEN RETURNED MACHINE
TO SERVICE.

1	4H-6112	BREATHER	S	14.28	14.28
4	4J-0522	SEAL-O-RING	S	2.64	10.56
2	4M-0189	SEAL O RING	S	5.69	11.38
2	5H-8624	RING	N	6.25	12.50
1	5I-8670	FILTER A	S	52.99	52.99
2	6V-5043	SEAL-O-RING	N	70.00	140.00
3	093-7521	ELEMENT	S	50.76	152.28
3	179-9806	ELEMENT	S	113.86	341.58
1	20R-2045	PUMP GP 2PS	N	18,366.75	18,366.75
1		CORE CHARGE	N	10,988.56	10,988.56
-1		CORE RETURN	N	10,988.56	-10,988.56
1	249-6671	SEAL-O-RING	N	16.19	16.19
1	3096930	CAT HYDO Advanced	S	1,193.80	1,193.80

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5	3096932		CAT HYDO ADVANCED	S	23.22	116.10
				TOTAL PARTS	SEG. 0	20,428.41
				TOTAL LABOR	SEG. 0	5,054.16
1			SPO SHIP&HANDLE			115.00
				TOTAL MISC CHGS	SEG. 0	115.00
				SEGMENT 01 TOTAL		25,597.57

			TRAVEL TO/FROM MACHINE			
					F/R	1,000.00
				SEGMENT 99 TOTAL		1,000.00

					CONSUMABLES	600.00
					ENVIROMENTAL FEE	151.62
					MONROE WA TAX	2,570.82
					USD	29,920.01

This Service is subject to all terms and conditions set forth in the NC Machinery Co. Work Authorization, including LIMITED WARRANTY AND RELEASE and EXCLUSION OF LIABILITY set forth on the authorization.

TERMS: ALL PARTS AND SERVICE INVOICES ARE DUE THE 10TH OF THE MONTH FOLLOWING THE DATE OF PURCHASE.

Each payment or sum past due shall bear a late payment of 1.5% per month (APR 18%) or an amount not to exceed the highest rate permitted by law.



Pay this Amount	\$29,920.01
Amount Credit	

Please send remittance to PO Box 58201 Tukwila, WA 98138-1201.

Merchandise cannot be returned for credit without our prior approval and only in accordance with our Parts Return Policy. A copy of the policy is available upon request.